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# A markovian queueing model with catastrophe, unreliable and backup server

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**Abstract**---In this article, we considered a finite size Markovian queue with single server. When the server breaks down, in order to facilitate the customer, backup server is provided. When system happened to undergo catastrophe, the customers are being removed and by restoration time the system get back to its normal state. Here, we have analysed the number of times the system reached its capacity. By utilising matrix geometric method, model has been solved and measures of effectiveness are done. Also numerical examples and graphical representation are given.

**Keywords**---Breakdown, repair, catastrophe, restoration, backup server, matrix geometric method.

**I. Introduction**

The scope and diverse applications of queueing theory is countless. It's been often used in business to make decisions etc. the finite Markovian queue is considered here with catastrophe, restoration, breakdown, repair and backup server. The term catastrophe is referred to a sudden ruin happened to the system and as its effect, all customers are removed from the system. The system takes its own time to get ready to accept the new customer. This time is nothing but restoration. Decrescendo et al(2003) analyzed on the M/M/1 queue with catastrophes and its continuous approximation. Kumar et al (2007) derived the transient analysis of a

single server queue with catastrophes, failures and repairs. The number of times, a system reaches its capacity is been analysed and derived by Danesh garg(2013) in Performance Analysis of number of times a system reaches its capacity with catastrophe and restoration. Jain and Kumar (2007) have explored the catastrophe in Transient Solution of a Catastrophic-Cum-Restorative Queueing Problem with Correlated Arrivals and Variable Service Capacity .Rakesh kumar investigated both catastrophe and restoration in a catastrophic-cum-restorative queueing model with correlated input for the cell traffic generated by new broadband services . X. Chao (1995) incorporated the catastrophe in A Queueing Network Model with Catastrophes and Product from Solution.

The breakdown of a server happens when there is a failure and therefore the server undergoes repair. During the repair time, the server is not available to offer service . In order to accord a continual service even in repair time , a back up server is set. The back up server will continue to offer service until the server returns from the breakdown. Wartenhosrt obtained the solution for breakdown and repairs in N parallel Queueing systems with server breakdowns and repair". Kumar et al (2007 ) procured transient analysis of a single server queue with catastrophes, failures and repairs .Neuts &Lucantoni (1979) indagated on breakdowns and repairs in a Markovian queue with N servers subject to breakdowns and repairs. Wang & Chang made a analysis in Cost analysis of a finite M/M/R queueing system with balking, reneging and server breakdown. Shoukry et al derivedMatrix geometric method for M/M/1 queueing model with and without breakdown ATM machines. Sridharan &Jayashree incorporated , "Some characteristics on a finite queue with normal partial and total failures" . Kimet al explored the brekdown in analysis of unreliable BMAP/PH/n type queue with Markovian flow of breakdowns. Neuts made remarkable research inMatrix-Geometric solutions in stochastic models. Walrand explored queues in an Introduction to Queueing Networks. This paper has totally three sections.the second section has model description, numerical study is done in third section and the fourth section has the performance measures.

## II. Model Description

We considered a Markovian queue with finite size. The customers arrived at the mean rate of  $\lambda$  and are being served by a single server. The server rendered the service at a mean rate of  $\mu$  . When the system experiences catastrophe at the rate of  $\xi$ , all the cutomers are deleted from the system . The restoration time is taken by the sytem to restore its customers back . The restoration time is distributed by the parameter  $\gamma$ . The server is subject to breakdown and so the backup server is provided for uninterrupted service.After the repair , the server will be back to the service. The breakdown occurs at the rate of  $\alpha_0$  , when the system is in the process of reaching its capacity first time and at  $\alpha_1$  when the system is in he process of reaching its capacity second time. Their corresponding repair times are  $\beta_0$  and  $\beta_1$ . The backup server will service at recduceable rate of  $\mu_1$ .

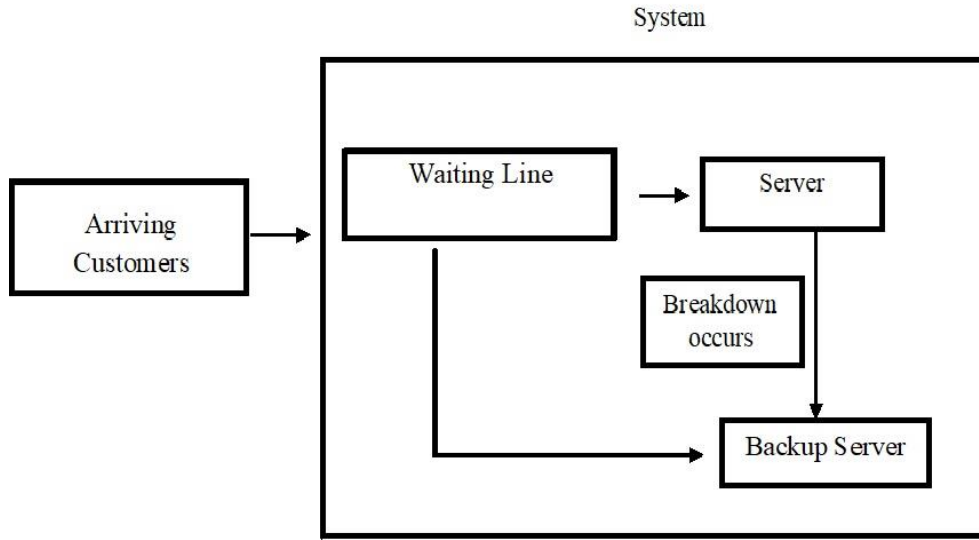


Fig.1 Queue Structure

Let us define  $P_{u,v}(t) = \text{Prob}[U(t) = u, V(t) = v]$ ,  $0 \leq v \leq N$

Where  $U(t) = \begin{cases} 0, & \text{when the system reaches its capacity first time} \\ 1, & \text{when the system reaches its capacity first time} \\ 2, & \text{when the server breaks down} \\ 3, & \text{when the backup server services} \end{cases}$

$V(t)$  denotes the number of customer in the system at time  $t$

The QBD process along with state space  $\Omega$  as follows

$$\Omega = (0,0)U(1,0)U(i,j); i=0,1,2,3 \& j=1,2,\dots, n \geq 1$$

The infinitesimal generator matrix  $Q$  is presented by,

$$Q = \begin{pmatrix} B_{00} & B_{01} & 0 & \dots & \dots & \dots \\ A_{20} & A_1 & A_2 & 0 & \dots & \dots \\ A_{10} & A_0 & A_1 & A & 0 & \dots \\ A_{10} & 0 & A_0 & A_1 & A_2 & 0 \\ A_{10} & 0 & 0 & A_0 & A_1 & A_2 \\ \dots & \dots & \dots & \dots & \dots & \dots \end{pmatrix}$$

Where

$$B_{00} = -4(\lambda + \gamma)$$

$$B_{01} = (\lambda + \gamma \quad \lambda + \gamma \quad \lambda + \gamma \quad \lambda + \gamma)$$

$$A_{20} = \begin{pmatrix} \mu + \xi \\ \mu + \xi \\ \xi \\ \mu_1 \end{pmatrix} A_0 = \begin{pmatrix} \mu & 0 & 0 & 0 \\ 0 & \mu & 0 & 0 \\ 0 & 0 & 0 & 0 \\ 0 & 0 & 0 & \mu_1 \end{pmatrix} A_2 = \begin{pmatrix} \lambda & 0 & 0 & 0 \\ 0 & \lambda & 0 & 0 \\ 0 & 0 & \lambda & \lambda \\ 0 & 0 & 0 & \lambda \end{pmatrix}$$

$$A_1 = \begin{pmatrix} -(\lambda + \mu + \xi + \alpha_0) & 0 & \alpha_0 & 0 \\ 0 & -(\lambda + \mu + \xi + \alpha_1) & \alpha_1 & 0 \\ \beta_0 & \beta_1 & -(2\lambda + \xi + \beta_0 + \beta_1) & 0 \\ 0 & 0 & 0 & -(\lambda + \mu_1 + \xi) \end{pmatrix}$$

The static row vectors are given by  $P = (P_0, P_1, P_2, \dots)$  where  $P_0 = P_{00}$  and  $P_i = (P_{0i}, P_{1i}, P_{2i}, P_{3i})$ . the static probability matrix is given by  $PQ=0$

And therefore, we have

$$B_{00}P_0 + P_1A_{20} + A_{10}[P_2 + P_3 + \dots] = 0 \quad \text{---1}$$

$$B_{01}P_0 + P_1A_1 + P_2A_0 = 0 \quad \text{---2}$$

$$P_1A_2 + P_2A_1 + P_3A_0 = 0$$

$$P_{i-1}A_2 + P_iA_1 + P_{i+1}A_0 = 0$$

$$P_i = P_1R^{i-1} \quad \text{---3}$$

Where  $R$  is a rate matrix.

And so in general, we get

$$R_{n+1} = -A_1^{-1}(A_2 + R_n^2A_0)$$

From equation 1 and 2, we arrive at the condition

$$P_0e + P_1(I-R)^{-1}e = 1 \quad \text{---4}$$

Where  $e$  is the unit matrix.

The static condition of such a QBD (Quasi-Birth Death), (See Neuts (1981)) can be obtained by the drift condition

$$P A_2 e < P A_0 e$$

Where  $P = (P_0, P_1, P_2, P_3)$  is got from the generator  $X$  and

$A$  is given by  $A = A_0 + A_1 + A_2$  and so

$$X = \begin{pmatrix} Q & 0 & \alpha_0 & 0 \\ 0 & R & \alpha_1 & 0 \\ \beta_0 & \beta_1 & S & \lambda \\ 0 & 0 & 0 & T \end{pmatrix}$$

Where  $Q = -(\xi + \alpha_0)$ ,  $R = -(\xi + \alpha_1)$ ,  $S = -(\lambda + \beta_0 + \beta_1 + \xi)$  and  $T = -(\mu + \mu_1 + \xi)$

$A$  is irreducible and  $P$  can be shown to be unique such that  $PA=0$  and  $Pe=1$  ---

By using the equation 5, we have

$$P_0 = \frac{\beta_0}{\xi + \alpha_0} P_2$$

$$P_1 = \frac{\beta_1}{\xi + \alpha_1} P_2$$

$$P_3 = \frac{\lambda}{\mu + \mu_1 + \xi} P_2$$

$$P_2 = \left[ 1 + \frac{\beta_0}{\xi + \alpha_0} + \frac{\beta_1}{\xi + \alpha_1} + \frac{\lambda}{\mu + \mu_1 + \xi} \right]^{-1}$$

The static condition takes the format

$$\lambda(P_0 + P_1 + 2P_2 + P_3) < (P_0 + P_1)\mu + P_3\mu_1 \quad \text{---6}$$

The equation 6 is the static probability of A and the probability vectors are obtained by utilizing the equations 3&4 and the rate matrix.

### III Numerical Study

Here, we have made the numerical analysis of the above described model. The parameters  $\lambda$  and  $\mu$  varied. Therefore eight illustrations are presented below, four in each.

The variation of arrival rate (0.6 to 0.9) is done from Illustration A to illustration D.

#### Illustration A

Let us assume  $\lambda=0.6, \mu=1.5, \mu_1=1, \xi=0.05, \gamma=0.06, \alpha_0=0.1, \alpha_1=0.2, \beta_0=0.6, \beta_1=0.7$

The rate matrix is given by

$$\begin{pmatrix} 0.3617 & 0.0151 & 0.0108 & 0.0319 \\ 0.0264 & 0.3480 & 0.0207 & 0.0581 \\ 0.1471 & 0.1539 & 0.2435 & 0.3815 \\ 0 & 0 & 0 & 0.5409 \end{pmatrix}$$

Table I Probability vectors

	$P_{0i}$	$P_{1i}$	$P_{2i}$	$P_{3i}$	Total
$P_{00}$	0.1666				0.1666
$P_1$	0.0734	0.0721	0.0553	0.1798	0.3806
$P_2$	0.0365	0.0347	0.0157	0.1249	0.2118
$P_3$	0.0164	0.0150	0.0049	0.0767	0.1130
$P_4$	0.0071	0.0062	0.0017	0.0448	0.0598
$P_5$	0.0030	0.0025	0.0006	0.0255	0.0316
$P_6$	0.0012	0.0010	0.0002	0.0142	0.0166
$P_7$	0.0005	0.0004	0.0001	0.0079	0.0089
$P_8$	0.0002	0.0001	0.0000	0.0043	0.0046
$P_9$	0.0001	0.0001	0.0000	0.0024	0.0026
$P_{10}$	0.0000	0.0000	0.0000	0.0013	0.0013

P <sub>11</sub>	0.0000	0.0000	0.0000	0.0007	0.0007
P <sub>12</sub>	0.0000	0.0000	0.0000	0.0004	0.0004
P <sub>13</sub>	0.0000	0.0000	0.0000	0.0002	0.0002
P <sub>14</sub>	0.0000	0.0000	0.0000	0.0001	0.0001
P <sub>15</sub>	0.0000	0.0000	0.0000	0.0000	0.0000
Total					0.9988

The probability vectors are given by  $P_i$ . The  $P_0 = 0.1666$  and  $P_1 = (0.0734, 0.0721, 0.0553, 0.1798)$  is found by normality condition (equation 4). The balance probability vectors are obtained by the recurrence relation (equation 3). Each row consists of four elements. And the last row is the total of four. The last column gives the total probability and which is validated to be  $0.9988 \cong 1$

### Illustration B

Let us assume  $\lambda=0.7, \mu=1.5, \mu_1=1, \xi=0.05, \gamma=0.06, \alpha_0=0.1, \alpha_1=0.2, \beta_0=0.6, \beta_1=0.7$

The rate matrix is given by

$$\begin{pmatrix} 0.4714 & 0.0172 & 0.0111 & 0.0362 \\ 0.0306 & 0.3997 & 0.0214 & 0.0657 \\ 0.1616 & 0.1675 & 0.2624 & 0.4198 \\ 0 & 0 & 0 & 0.6187 \end{pmatrix}$$

Table II Probability vectors

	P <sub>0i</sub>	P <sub>1i</sub>	P <sub>2i</sub>	P <sub>3i</sub>	Total
P <sub>00</sub>	0.1307				0.1307
P <sub>1</sub>	0.0651	0.0637	0.0468	0.1605	0.3361
P <sub>2</sub>	0.0367	0.0344	0.0144	0.1255	0.2110
P <sub>3</sub>	0.0187	0.0168	0.0049	0.0872	0.1276
P <sub>4</sub>	0.0091	0.0078	0.0018	0.0578	0.0765
P <sub>5</sub>	0.0043	0.0036	0.0007	0.0374	0.0460
P <sub>6</sub>	0.0020	0.0016	0.0003	0.0238	0.0277
P <sub>7</sub>	0.0009	0.0007	0.0001	0.0151	0.0168
P <sub>8</sub>	0.0004	0.0003	0.0000	0.0095	0.0102
P <sub>9</sub>	0.0002	0.0001	0.0000	0.0059	0.0062
P <sub>10</sub>	0.0001	0.0001	0.0000	0.0037	0.0039
P <sub>11</sub>	0.0000	0.0000	0.0000	0.0023	0.0023
P <sub>12</sub>	0.0000	0.0000	0.0000	0.0014	0.0014
P <sub>13</sub>	0.0000	0.0000	0.0000	0.0009	0.0009
P <sub>14</sub>	0.0000	0.0000	0.0000	0.0005	0.0005
P <sub>15</sub>	0.0000	0.0000	0.0000	0.0003	0.0003
P <sub>16</sub>	0.0000	0.0000	0.0000	0.0002	0.0002
P <sub>17</sub>	0.0000	0.0000	0.0000	0.0001	0.0001
P <sub>18</sub>	0.0000	0.0000	0.0000	0.0001	0.0001
Total					0.9985

The probability vectors are given by  $P_i$ . The  $P_0 = 0.1307$  and  $P_1 = (0.0651, 0.0637, 0.0468, 0.1605)$  is found by normality condition (equation 4). The balance probability vectors are obtained by the recurrence relation (equation 3).

Each row consist of four elements. And the last row is the total of four. The last column gives the total probability and which is validated to be  $0.9985 \cong 1$

### Illustration C

Let us assume  $\lambda=0.8, \mu=1.5, \mu_1=1, \xi=0.05, \gamma=0.06, \alpha_0=0.1, \alpha_1=0.2, \beta_0=0.6, \beta_1=0.7$

The rate matrix is given by

$$\begin{pmatrix} 0.4709 & 0.0194 & 0.0113 & 0.0399 \\ 0.0344 & 0.4487 & 0.0218 & 0.0717 \\ 0.1729 & 0.1779 & 0.2786 & 0.4508 \\ 0 & 0 & 0 & 0.6889 \end{pmatrix}$$

Table III Probability vectors

	$P_{0i}$	$P_{1i}$	$P_{2i}$	$P_{3i}$	Total
$P_{00}$	0.1023				0.1023
$P_1$	0.0570	0.0555	0.0390	0.1382	0.2897
$P_2$	0.0355	0.0329	0.0127	0.1190	0.2001
$P_3$	0.0200	0.0177	0.0046	0.0915	0.1338
$P_4$	0.0108	0.0092	0.0019	0.0672	0.0891
$P_5$	0.0057	0.0047	0.0008	0.0482	0.0594
$P_6$	0.0030	0.0023	0.0004	0.0342	0.0399
$P_7$	0.0016	0.0012	0.0002	0.0240	0.0270
$P_8$	0.0008	0.0006	0.0001	0.0168	0.0183
$P_9$	0.0004	0.0003	0.0000	0.0117	0.0124
$P_{10}$	0.0002	0.0001	0.0000	0.0081	0.0084
$P_{11}$	0.0001	0.0001	0.0000	0.0056	0.0058
$P_{12}$	0.0000	0.0000	0.0000	0.0039	0.0039
$P_{13}$	0.0000	0.0000	0.0000	0.0027	0.0027
$P_{14}$	0.0000	0.0000	0.0000	0.0018	0.0018
$P_{15}$	0.0000	0.0000	0.0000	0.0013	0.0013
$P_{16}$	0.0000	0.0000	0.0000	0.0009	0.0009
$P_{17}$	0.0000	0.0000	0.0000	0.0006	0.0006
$P_{18}$	0.0000	0.0000	0.0000	0.0004	0.0004
$P_{19}$	0.0000	0.0000	0.0000	0.0003	0.0003
$P_{20}$	0.0000	0.0000	0.0000	0.0002	0.0002
$P_{21}$	0.0000	0.0000	0.0000	0.0001	0.0001
$P_{22}$	0.0000	0.0000	0.0000	0.0001	0.0001
$P_{23}$	0.0000	0.0000	0.0000	0.0001	0.0001
$P_{24}$	0.0000	0.0000	0.0000	0.0000	0.0000
	Total				0.9986

The probability vectors are given by  $P_i$ . The  $P_0=0.1023$  and  $P_1=(0.0570, 0.0555, 0.0390, 0.1382)$  is found by normality condition (equation 4 ). The balance probability vectors are obtained by the recurrence relation (equation 3) . Each row consist of four elements. And the last row is the total of four. The last column gives the total probability and which is validated to be  $0.9986 \cong 1$

**Illustration D**

Let us assume  $\lambda=0.9, \mu=1.5, \mu_1=1, \xi=0.05, \gamma=0.06, \alpha_0=0.1, \alpha_1=0.2, \beta_0=0.6, \beta_1=0.7$

The rate matrix is given by

$$\begin{pmatrix} 0.5218 & 0.0212 & 0.0114 & 0.0425 \\ 0.0376 & 0.4950 & 0.0220 & 0.0760 \\ 0.1814 & 0.1854 & 0.2928 & 0.4747 \\ 0 & 0 & 0 & 0.7498 \end{pmatrix}$$

Table IV Probability vectors

	$P_{0i}$	$P_{1i}$	$P_{2i}$	$P_{3i}$	Total
$P_{00}$	0.0801				0.0801
$P_1$	0.0495	0.0479	0.0322	0.1152	0.2448
$P_2$	0.0335	0.0307	0.0110	0.1074	0.1826
$P_3$	0.0206	0.0180	0.0043	0.0895	0.1324
$P_4$	0.0122	0.0101	0.0019	0.0714	0.0956
$P_5$	0.0071	0.0056	0.0009	0.0557	0.0693
$P_6$	0.0041	0.0031	0.0005	0.0429	0.0506
$P_7$	0.0023	0.0017	0.0002	0.0328	0.0370
$P_8$	0.0013	0.0009	0.0001	0.0250	0.0273
$P_9$	0.0007	0.0005	0.0001	0.0189	0.0202
$P_{10}$	0.0004	0.0003	0.0000	0.0143	0.0150
$P_{11}$	0.0002	0.0001	0.0000	0.0108	0.0111
$P_{12}$	0.0001	0.0001	0.0000	0.0081	0.0083
$P_{13}$	0.0001	0.0000	0.0000	0.0061	0.0062
$P_{14}$	0.0000	0.0000	0.0000	0.0046	0.0046
$P_{15}$	0.0000	0.0000	0.0000	0.0034	0.0034
$P_{16}$	0.0000	0.0000	0.0000	0.0026	0.0026
$P_{17}$	0.0000	0.0000	0.0000	0.0019	0.0019
$P_{18}$	0.0000	0.0000	0.0000	0.0014	0.0014
$P_{19}$	0.0000	0.0000	0.0000	0.0011	0.0011
$P_{20}$	0.0000	0.0000	0.0000	0.0008	0.0008
$P_{21}$	0.0000	0.0000	0.0000	0.0006	0.0006
$P_{22}$	0.0000	0.0000	0.0000	0.0004	0.0004
$P_{23}$	0.0000	0.0000	0.0000	0.0003	0.0003
$P_{24}$	0.0000	0.0000	0.0000	0.0002	0.0002
$P_{25}$	0.0000	0.0000	0.0000	0.0002	0.0002
$P_{26}$	0.0000	0.0000	0.0000	0.0001	0.0001
$P_{27}$	0.0000	0.0000	0.0000	0.0001	0.0001
$P_{28}$	0.0000	0.0000	0.0000	0.0001	0.0001
Total					0.9983

The probability vectors are given by  $P_i$ . The  $P_0 = 0.0801$  and  $P_1 = (0.0495, 0.0479, 0.0322, 0.1152)$  is found by normality condition (equation 4). The balance probability vectors are obtained by the recurrence relation (equation 3). Each row consist of four elements. And the last row is the total of four. The last column gives the total probability and which is validated to be  $0.9983 \cong 1$



By varying the values of service (1.6 to 1.9), we get four illustrations from illustration E to illustration H.

### Illustration E

Let us assume  $\mu=1.6, \lambda=0.6, \mu_1=1, \xi=0.05, \gamma=0.06, \alpha_0=0.1, \alpha_1=0.2, \beta_0=0.6, \beta_1=0.7$

The rate matrix is given by 
$$\begin{pmatrix} 0.3318 & 0.0131 & 0.0103 & 0.0282 \\ 0.0228 & 0.3304 & 0.0198 & 0.0529 \\ 0.1373 & 0.1483 & 0.2432 & 0.3770 \\ 0 & 0 & 0 & 0.5409 \end{pmatrix}$$

Table V Probability vectors

	$P_{0i}$	$P_{1i}$	$P_{2i}$	$P_{3i}$	Total
$P_{00}$	0.1724				0.1724
$P_1$	0.0713	0.0706	0.0567	0.1866	0.3852
$P_2$	0.0330	0.0327	0.0159	0.1280	0.2096
$P_3$	0.0139	0.0136	0.0048	0.0779	0.1102
$P_4$	0.0056	0.0054	0.0016	0.0451	0.0577
$P_5$	0.0022	0.0021	0.0005	0.0254	0.0302
$P_6$	0.0008	0.0008	0.0002	0.0141	0.0159
$P_7$	0.0003	0.0003	0.0001	0.0078	0.0085
$P_8$	0.0001	0.0001	0.0000	0.0043	0.0045
$P_9$	0.0000	0.0000	0.0000	0.0023	0.0023
$P_{10}$	0.0000	0.0000	0.0000	0.0013	0.0013
$P_{11}$	0.0000	0.0000	0.0000	0.0007	0.0007
$P_{12}$	0.0000	0.0000	0.0000	0.0004	0.0004
$P_{13}$	0.0000	0.0000	0.0000	0.0002	0.0002
$P_{14}$	0.0000	0.0000	0.0000	0.0001	0.0001
	Total				0.9992

The probability vectors are given by  $P_i$ . The  $P_0 = 0.1724$  and  $P_1 = (0.0713, 0.0706, 0.0567, 0.1866)$  is found by normality condition (equation 4). The balance probability vectors are obtained by the recurrence relation (equation 3). Each row consist of four elements. And the last row is the total of four. The last column gives the total probability and which is validated to be  $0.9992 \cong 1$

### Illustration F

Let us assume  $\mu=1.7, \lambda=0.6, \mu_1=1, \xi=0.05, \gamma=0.06, \alpha_0=0.1, \alpha_1=0.2, \beta_0=0.6, \beta_1=0.7$

The rate matrix is given by 
$$\begin{pmatrix} 0.3247 & 0.0122 & 0.0099 & 0.0263 \\ 0.0216 & 0.3145 & 0.0190 & 0.0486 \\ 0.1357 & 0.1437 & 0.2428 & 0.3738 \\ 0 & 0 & 0 & 0.5409 \end{pmatrix}$$

Table VI Probability vectors

	$P_{0i}$	$P_{1i}$	$P_{2i}$	$P_{3i}$	Total
$P_{00}$	0.1768				0.1768
$P_1$	0.0695	0.0688	0.0576	0.1903	0.3862
$P_2$	0.0319	0.0307	0.0160	0.1296	0.2082
$P_3$	0.0132	0.0123	0.0048	0.0784	0.1087
$P_4$	0.0052	0.0047	0.0015	0.0451	0.0565
$P_5$	0.0020	0.0018	0.0005	0.0253	0.0296
$P_6$	0.0007	0.0006	0.0002	0.0140	0.0155
$P_7$	0.0003	0.0000	0.0000	0.0077	0.0080
$P_8$	0.0001	0.0001	0.0000	0.0042	0.0044
$P_9$	0.0000	0.0000	0.0000	0.0023	0.0023
$P_{10}$	0.0000	0.0000	0.0000	0.0012	0.0012
$P_{11}$	0.0000	0.0000	0.0000	0.0007	0.0007
$P_{12}$	0.0000	0.0000	0.0000	0.0004	0.0004
$P_{13}$	0.0000	0.0000	0.0000	0.0002	0.0002
$P_{14}$	0.0000	0.0000	0.0000	0.0001	0.0001
	Total				0.9988

The probability vectors are given by  $P_i$ . The  $P_0 = 0.1768$  and  $P_1 = (0.0695, 0.0688, 0.0576, 0.1903)$  is found by normality condition (equation 4). The balance probability vectors are obtained by the recurrence relation (equation 3). Each row consist of four elements. And the last row is the total of four. The last column gives the total probability and which is validated to be  $0.9988 \cong 1$

### Illustration G

Let us assume  $\mu=1.8, \lambda=0.6, \mu_1=1, \xi=0.05, \gamma=0.06, \alpha_0=0.1, \alpha_1=0.2, \beta_0=0.6, \beta_1=0.7$

The rate matrix is given by

$$\begin{pmatrix} 0.3087 & 0.0112 & 0.0095 & 0.0241 \\ 0.0196 & 0.2999 & 0.0183 & 0.0450 \\ 0.1308 & 0.1393 & 0.2425 & 0.3709 \\ 0 & 0 & 0 & 0.5409 \end{pmatrix}$$

Table VII Probability vectors

	$P_{0i}$	$P_{1i}$	$P_{2i}$	$P_{3i}$	Total
$P_{00}$	0.1811				0.1811
$P_1$	0.0677	0.0671	0.0586	0.1945	0.3879
$P_2$	0.0299	0.0290	0.0161	0.1316	0.2066
$P_3$	0.0119	0.0113	0.0047	0.0792	0.1071
$P_4$	0.0045	0.0042	0.0014	0.0454	0.0555
$P_5$	0.0017	0.0015	0.0005	0.0254	0.0291
$P_6$	0.0006	0.0005	0.0001	0.0140	0.0152
$P_7$	0.0002	0.0002	0.0000	0.0077	0.0081
$P_8$	0.0001	0.0001	0.0000	0.0042	0.0044
$P_9$	0.0000	0.0000	0.0000	0.0023	0.0023

P <sub>10</sub>	0.0000	0.0000	0.0000	0.0012	0.0012
P <sub>11</sub>	0.0000	0.0000	0.0000	0.0007	0.0007
P <sub>12</sub>	0.0000	0.0000	0.0000	0.0003	0.0003
P <sub>13</sub>	0.0000	0.0000	0.0000	0.0002	0.0002
P <sub>14</sub>	0.0000	0.0000	0.0000	0.0001	0.0001
				Total	0.9998

The probability vectors are given by  $P_i$ . The  $P_0 = 0.1811$  and  $P_1 = (0.0677, 0.0671, 0.0586, 0.1945)$  is found by normality condition (equation 4). The balance probability vectors are obtained by the recurrence relation (equation 3). Each row consist of four elements. And the last row is the total of four. The last column gives the total probability and which is validated to be  $0.9998 \cong 1$

### Illustration H

Let us assume  $\mu=1.9, \lambda=0.6, \mu_1=1, \xi=0.05, \gamma=0.06, \alpha_0=0.1, \alpha_1=0.2, \beta_0=0.6, \beta_1=0.7$

The rate matrix is given by

$$\begin{pmatrix} 0.2942 & 0.0103 & 0.009 & 0.0223 \\ 0.0179 & 0.2865 & 0.0176 & 0.0420 \\ 0.1265 & 0.1354 & 0.2423 & 0.3680 \\ 0 & 0 & 0 & 0.5409 \end{pmatrix}$$

Table VIII Probability vectors

	P <sub>0i</sub>	P <sub>1i</sub>	P <sub>2i</sub>	P <sub>3i</sub>	Total
P <sub>00</sub>	0.1851				0.1851
P <sub>1</sub>	0.0659	0.0655	0.0594	0.1982	0.3890
P <sub>2</sub>	0.0281	0.0275	0.0161	0.1331	0.2048
P <sub>3</sub>	0.0108	0.0103	0.0046	0.0797	0.1054
P <sub>4</sub>	0.0039	0.0037	0.0014	0.0455	0.0545
P <sub>5</sub>	0.0014	0.0013	0.0004	0.0253	0.0284
P <sub>6</sub>	0.0005	0.0004	0.0001	0.0140	0.0150
P <sub>7</sub>	0.0002	0.0001	0.0000	0.0076	0.0079
P <sub>8</sub>	0.0000	0.0000	0.0000	0.0041	0.0041
P <sub>9</sub>	0.0000	0.0000	0.0000	0.0022	0.0022
P <sub>10</sub>	0.0000	0.0000	0.0000	0.0012	0.0012
P <sub>11</sub>	0.0000	0.0000	0.0000	0.0006	0.0006
P <sub>12</sub>	0.0000	0.0000	0.0000	0.0003	0.0003
P <sub>13</sub>	0.0000	0.0000	0.0000	0.0002	0.0002
P <sub>14</sub>	0.0000	0.0000	0.0000	0.0001	0.0001
				Total	0.9988

The probability vectors are given by  $P_i$ . The  $P_0 = 0.1851$  and  $P_1 = (0.0659, 0.0655, 0.0594, 0.1982)$  is found by normality condition (equation 4). The balance probability vectors are obtained by the recurrence relation (equation 3). Each row consist of four elements. And the last row is the total of four. The last column gives the total probability and which is validated to be  $0.9988 \cong 1$

#### IV Performance Measures

Probability that the system is empty,  $P(E) = P_0$

Probability of mean number of customers in the system when the system reaches

its capacity one time,  $P(OTR) = \sum_{j=1}^{\infty} jP_{0j}$

Probability of mean number of customers in the system when the system reaches

its capacity second time,  $P(TTR) = \sum_{j=1}^{\infty} jP_{1j}$

Probability of mean number of customers when server undergoes breakdown,

$P(BD) = \sum_{j=1}^{\infty} jP_{2j}$

Probability of mean number customers when the backup server services,  $P(BUS) =$

$\sum_{j=1}^{\infty} jP_{3j}$

Probability of total number of customers in the system,

$P(N) = P(E) + P(OTR) + P(TTR) + P(BD) + P(BUS)$

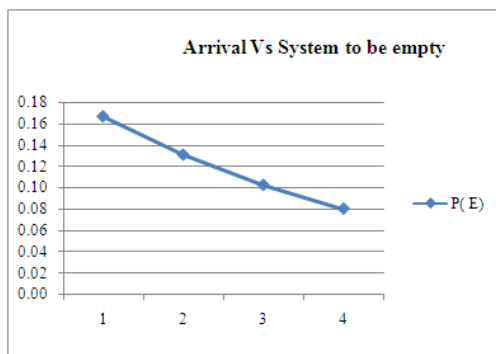


Fig.2. Arrival Vs P(E)

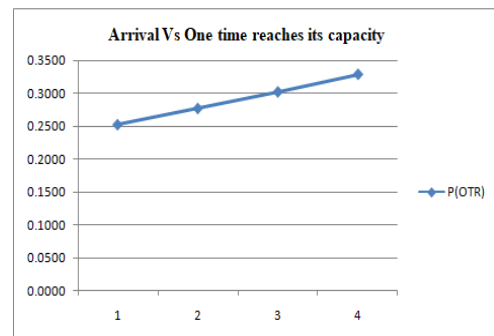


Fig.3. Arrival Vs P(OTR)

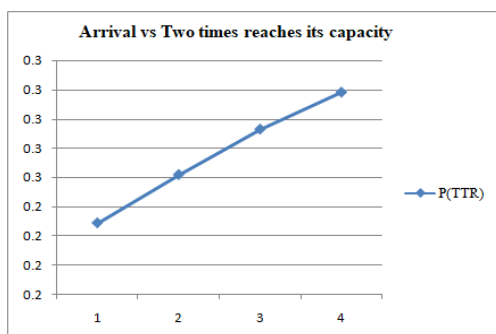


Fig.4. Arrival Vs P(TTR)

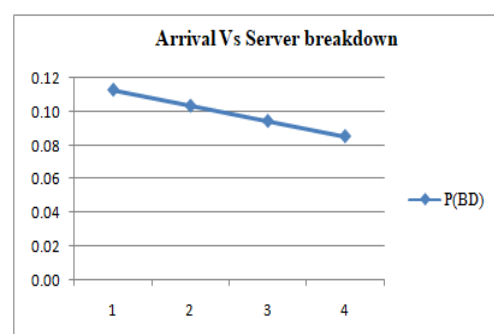


Fig.5. Arrival Vs P(BD)

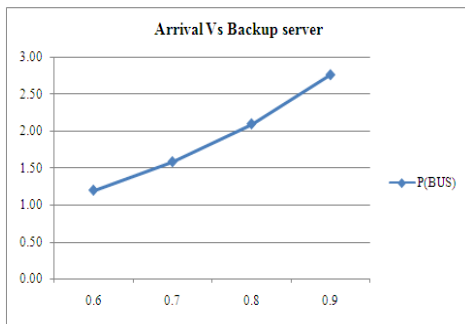


Fig.6. Arrival Vs P(BUS)

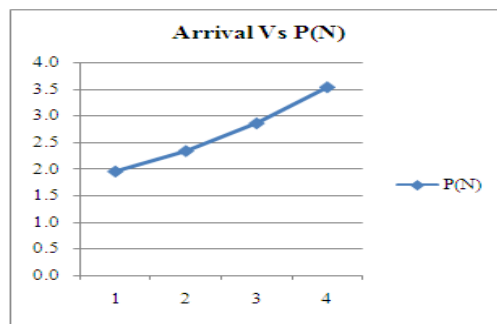


Fig.7. Arrival Vs P(n)

The variation of arrival rate from  $\lambda=0.6$  to  $\lambda=0.9$  is been shown in the above graphical figures. As arrival rate increases  $P(E)$  and  $P(BD)$  decreases gradually (Fig.2 and Fig.5 respectively),  $P(OTR)$ ,  $P(TTR)$ ,  $P(BUS)$  and  $P(N)$  increases steadily (Fig.3, Fig.4, Fig.6 and Fig.7 respectively).

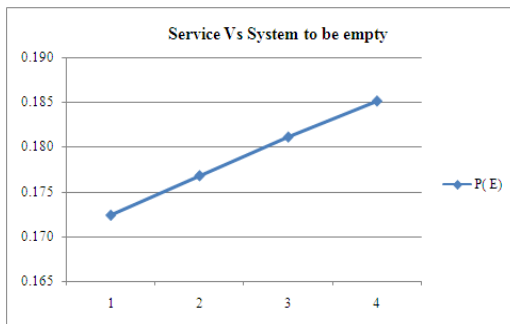


Fig.8. Service Vs P(E)

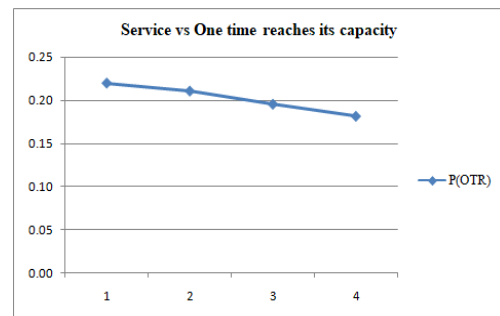


Fig.9. Service Vs P(OTR)

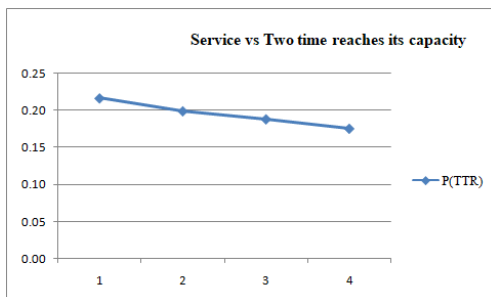


Fig.10. Service Vs P(TTR)

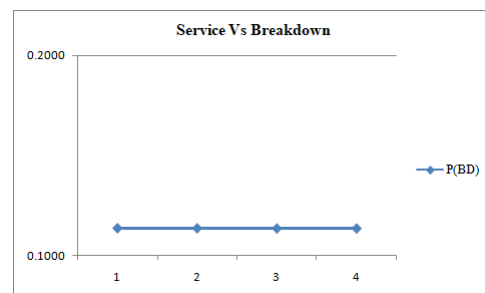


Fig.11. Service Vs P(BD)

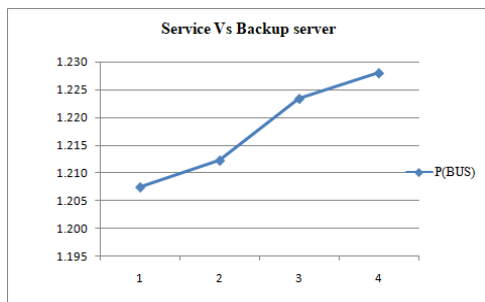


Fig.12. Service Vs P(BUS)

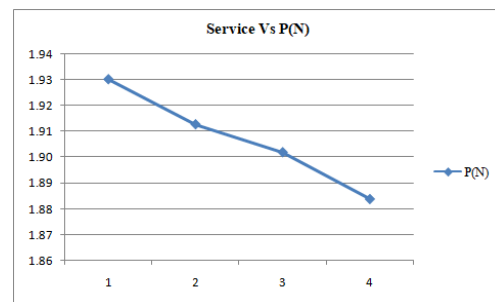


Fig.13. Service Vs P(N)

The service rate is varied from 1.6 to 1.9 and it is represented by graph above. The rise in the value of service rate shows the gradual increase in  $P(E)$  (Fig.8) while there is a sudden increase in  $P(BUS)$  which is shown in the Fig.12. As the rate of service goes high, a gradual slow reduction is shown in  $P(OTR)$  (Fig.9) and  $P(TTR)$  (Fig.10), while there is a sudden fall in  $P(N)$ , given in the Fig.13. There is no change in  $P(BD)$  (Fig.11), when the rate of service is getting increased.

## Conclusion

A finite size Markovian queue is taken into consideration with single server. The concepts catastrophe, restoration, breakdown, repair and backup server are included and solved by using matrix geometric approach. The numerical study is done by varying the rate of arrival and service. The corresponding graphical representation are given.

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